



9 July 2026

Dear Parents and Carers,

Changes to Wraparound Care Across Primary QuEST Trust Schools

As part of our ongoing work to ensure greater consistency across all Primary QuEST Trust schools, we are writing to inform you of some upcoming changes to our wraparound care provision.

Over the coming months, all Trust schools will be aligning with our shared management information system, Arbor. As part of this transition, we are also introducing a consistent wraparound care model across our schools to provide a more streamlined experience for families and ensure a fair and equitable approach across the Trust.

Alongside this work, we have reviewed the current Primary QuEST Trust Wraparound Care Policy, which has been in place for the past couple of years. Following this review, and in response to the increasing costs associated with staffing, resources and the delivery of childcare services nationally, we will be introducing a revised charging structure for wraparound care.

From **1 September 2026**, the charges will be as follows:

Session	Charge
Breakfast Club	£5.00 *
After School Club: School finish – 4:00pm	£5.00
After School Club: School finish – 4:30pm	£7.50
After School Club: School finish – 5:00pm	£10.00
After School Club: School finish – 5:30pm/5:45pm**	£12.50 / £13.75**

** Gretton Early Birds £4 (no breakfast provided)*

*** Please note that the 5:30pm/5:45pm session is only available at those schools where wraparound care currently operates until this time.*

In addition to these changes, from the **2026/2027 academic year**, all wraparound care bookings across Primary QuEST Trust schools will be made through the **Arbor Parent Portal App by parents directly**.

The new booking system has been designed to provide greater flexibility for families, allowing you to choose the booking option that best meets your needs. You will be able to select bookings:

- **Individual day bookings** – payable in Arbor at the time of booking
- **Weekly bookings** – payable in Arbor at the time of booking
- **Monthly bookings** – payable in Arbor at the time of booking
- **Termly bookings** – can be booked without payment for parents who pay by BACS or childcare vouchers – please speak with your school office.
- **Yearly bookings** - can be booked without payment for parents who pay by BACS or childcare vouchers – please speak with your school office.

The deadline for bookings is one hour before Breakfast Club starts and two hours before the After School Club starts.

Arbor has the following guidance on how to make a booking - https://support.arbor-education.com/hc/en-us/articles/360008179494-Signing-my-child-up-for-a-Club-on-the-Parent-Portal-or-Parent-App#h_01HEMP7ZEEFNQB7NY2606XH8K1

All bookings are subject to availability and sessions do get booked up in advance quite quickly so we do recommend should you wish to use wraparound care on a regular basis to use the termly or annual booking choice.

Any payments made via BACS or childcare vouchers will be credited to your Arbor account ensuring that your account balance remains up to date, and will be visible to view your account balance and payment history.

These changes will enable us to continue providing a high-quality, safe and sustainable wraparound care service while making bookings and payments more convenient and consistent across all Primary QuEST Trust schools.

In line with our current Primary QuEST Trust Wraparound Care Policy, we are providing parents and carers with at least **six weeks' notice** of these changes, which will come into effect from **1 September 2026**. We will share the updated Wraparound Care Policy, incorporating these changes and the new booking arrangements, in due course.

We appreciate your understanding and continued support as we introduce these improvements. If you have any questions, please do not hesitate to contact your school's office.

Thank you for your ongoing support.

Kind regards,



Stephen Dean
CEO of Primary Quest Multi Academy Trust